



ENVIROMENTAL POLICY

Master Moves Ltd is a trusted and recommended removals company with over 10 years of service. We offer reliable and professional removals, transport and storage to private home movers and corporate clients across Greater Manchester. We treat each move on its own merits for maximum service and added value for money.

At Master Moves, we are fully committed to reducing our negative impact on the environment and have, in recent years, made significant changes in our business and operations to ensure we so do.

For the future we have adopted a policy of continued assessment and improvement in the following areas;

In the Office.

With new technology and to reduce telecommunication costs, our office staff often work from home reducing traveling and office space requirements.

Job sheets and other documentation is now sent to our drivers by e-mail and tablets are used to collect customer data which is regularly sent back to the company electronically.

This greatly reduces the need to print and retain paperwork.

Our Vehicles.

By the end of 2020 our whole commercial fleet will have been upgraded to Euro 6 engines. This is our commitment to supporting Greater Manchester's Clean Air Plan.

To lengthen the period between cleaning our vans we have adapted our vehicle livery, reducing their cleaning schedule and the amount of power, water and cleaning chemicals needed.

Packaging.

In the course of our delivery of service we use packaging materials. We already use "once used" boxes and have decreased our use of bubble wrap. Where there is no alternative, we now supply a biodegradable bubble wrap.

Polystyrene void fillers have been replaced by once used packing paper known as crush.

We are actively seeking an alternative to polythene mattress covers and hope to use paper and reusable quilted covers in future.

Client Base.

In recent years we have successfully reduced our annual mileage covered in the course of our activities by focusing on local work. 90% of our collection to delivery points are within a 7-mile radius of our base.

Pre-commission viewings and meetings have been considerably reduced by the use of video for purposes of quotation.

This policy is available on our website and to any interested parties. The policy will be updated annually to reflect our commitment to continual improvement and changes in best practice.

Signed

A handwritten signature in black ink, appearing to read "Des Tilley".

Des Tilley
Transport Manager
Master Moves Ltd